



Blueberry Learning & Development Ltd

TERMS AND CONDITIONS

The Contract

- After booking a place on your chosen course(s), you will receive an e-mail or letter from us acknowledging that we have received and accepted your booking. The contract between us will only be formed when you receive that acknowledgement.

Cancellations by you within seven days

- You have the right to cancel any contract for the provision of a place on a Course at any time within seven days, beginning on the day you have received the acknowledgement email or letter. In each case, you will receive a full refund of the price paid for the Course.
- If you choose to purchase and join a course that is due to commence within 7 days of purchase, you will waive cancellation and refund rights in respect of the purchase.
- To cancel a contract please inform us by email enquiries@blueberrylearning.co.uk

Cancellation by you after seven days

- If you cancel your place on a Course at any time after expiry of the seven-day period you will not be entitled to a refund, except in exceptional circumstances, at the discretion of Blueberry Learning. In such circumstance that a refund is given an administration fee may be levied.
- In exceptional circumstance you may be able to transfer your enrolment to a different course. Course fees already paid can be transferred to the new course, and any outstanding balance must be paid in full before the delegate can be registered on the new Course. No refund will be given if the cost of the new Course is less than the cost of the original Course.
- To cancel a contract after seven days under exceptional circumstances, please inform us by email enquiries@blueberrylearning.co.uk explaining your reason for requesting the cancellation, details of the course you are cancelling off and your booking reference.

Cancellation by us

- We will make all reasonable efforts to deliver the Course as outlined on the website and in any brochure. However we reserve the right to:-
 - (1) make reasonable adjustment to the timetable, location or presenters specified for a Course; and
 - (2) make reasonable amendments to the content and syllabus of a Course when necessary.
- We reserve the right to cancel any Course by giving you notice in writing at any time before the Course is due to start. We will refund all fees paid by you and will endeavour to offer a transfer to another Course as an alternative, subject to payment or refund of any difference in purchase price.

Security & Parking

- All delegates are responsible for their own personal possessions/equipment.
- Parking at any of our sites is entirely at the owners risk.

Smoking

- There is a no smoking policy inside the buildings of any Blueberry Learning premises.